NOVO-TECH Trading GMBH & CO. KG

SIEMENSSTRASSE 31 D-06449 ASCHERSLEBEN

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NOVO-TECH Trading GmbH & Co. KG · Siemensstrasse 31 · D-06449 Aschersleben

WIR BRINGEN IDEEN IN DEN MARKT

SPEZIELL

HANDEL ✓ VERTRIEB

UNSERE ZEICHEN IHRE ZEICHEN ASCHERSLEBEN, DEN January 22, 2020

NOVO-TECH Trading Manufacturer's Warranty 10 Year - Norge

Based on the quality and Testing Specifications for Product Control for Terrace Decking made from Wood-Polymer Composites. Quality Association for Wood-based panels reg.assn Gütegemeinschaft Holzwerkstoffe e.V. (Version 2017-03-01)



Novo-Tech Trading Warrant their deckboard products EasyDeck® and megawood® fit for purpose for 10 years from date of first purchase according to the criteria stipulated in the above standards for the following term:

0-10 years: Full product replacement

0-5 years Full replacement product including costs for installation and reinstallation of any

defective items.

In the first instance please send a quotation for re-installation costs. NOVO-TECH Trading reserve the right to appoint their own contractors.

This Warranty covers deck boards in both residential & commercial applications.

What's covered

Failure of the board due to any manufacturing defect affecting the physical and mechanical properties as defined in Gütegemeinschaft Holzwerkstoffe. The standards.

What's not covered

- Failure of the boards due to incorrect installation.
- Failure of the boards due to improper use, neglect, mistreatment or normal wear and tear.

NOVO-TECH Trading GmbH & Co. KG Sitz: D-06449 Aschersleben · Siemensstraße 31 Gerichtsstand Aschersleben Handelsregister Stendal HRA 4426 USt-IdNr.: DE296958459

Komplementär: NOVO-TECH Trading Beteiligungs GmbH Sitz: D-06449 Aschersleben · Siemensstraße 31 Gerichtsstand Aschersleben Handelsregister Stendal HRB 20927 Geschäftsführer: Holger Sasse • Martin Erfurt

Harzer Volksbank eG Kto.-Nr.: 1014122700 Bankleitzahl: 80063508 IBAN: DE70 8006 3508 1014 1227 00 **GENODEFIQLB**

Commerzbank AG 111908000 Kto.-Nr.: Bankleitzahl: 80040000 IBAN: DE25 8004 0000 0111 9080 00 BIC: COBADEEFXXX Gläubiger-Identifikationsnummer: DE14 ZZZO 0001 4665 51



Limitations & Requirements

- The deck boards must be installed according to the manufacturers guidelines and construction plan. Failure to do so will render this warranty invalid.
- Proof of original purchase is required.
- Any claim will be subject to an inspection by NOVO-TECH Trading GmbH & Co. KG or their appointed representative in Norge.
- Photographs and NOVO-TECH Trading complaint report are required & should accompany any written notice of claim.

How to Claim

- In the first instance please notify NOVO-TECH Trading representative in Norge in writing with full details of any claim.
- All claims to be notified within 30 working days from the date of failure.

Statutory Rights

This does not affect any statutory rights.

NOVO-TECH TRADING GmbH & Co. KG Siemensstraße 31 06449 Aschersleben

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