

## **MAINTENANCE GUIDELINES**

### **1. CLEANING**

- All vinyl floors benefit from regular maintenance; accumulated soil may lead to scratching. Sweep or vacuum daily using soft bristle attachments, a vacuum cleaner with correct hard floor surface attachment - beater bars, hard plastics, floor scrubbers, jet mops, buffers, or similar products must not be used. Clean up spills and excessive liquids immediately.
- Damp mop as needed and use neutral cleaners recommended for vinyl flooring. Soap, oil cleaners, and restorative products must never be used. Change rinse water often and never flood the floor with water.
- The use of residential steam mops on this product is allowed. Use at the lowest power with a suitable soft pad, and do not hold a steam mop on one spot for an extended time (longer than 5 minutes). Refer to the steam mop's manufacturer instructions for proper usage.
- Do not use abrasive cleaners, bleach, wax, high % non-diluted vinegar, acetone, or harsh chemicals to maintain the floor.
- After washing allow your floor the time to dry.

### **2. SPOT REMOVAL**

- Spots must be removed immediately using a well-wrung, slightly damp cloth. To reduce spotting, do not allow liquids to stand or remain on the surface of the flooring.
- Nail polish, tar, markers, crayons, lipstick, and ink can be removed using nail polish remover or denatured alcohol. Soak a clean rag in cool water and rinse the surface completely to remove residual denatured alcohol or nail polish remover.
- For stubborn spots use low odor mineral spirits or denatured alcohol applied to a clean cloth. Never pour chemicals directly on the floor.
- For chocolate, grease, juice, and wine stains, use lukewarm water and a non-abrasive cleaner.
- For candle wax and chewing gum, scrape carefully with a blunt plastic scraper.
- Pet stains (including urine, feces, and vomit from domestic cats or dogs) need to be cleaned within 24 hours.

### **3. PROTECTING**

- Avoid bringing dirt, sand, grit, and substances such as oil or asphalt indoors, use non-staining mat at entrances (inside and out). A walk-off mat at outside entrances to reduce the amount of dirt brought into your home.
- Do not use mats with latex or rubber backing since these backings can cause permanent discoloration.
- For areas with rolling chairs (e.g. desk area) apply freely rotating, non-rubber wheels to chairs with castors and/or use a protective mat under the chair.
- Do not allow cigarettes, matches, or other very hot items to get in contact with the floor as this may cause permanent damage.
- Do not drag or slide heavy objects across the floor. When moving appliances or heavy furniture it is always wise to lay a plywood panel, or similar, on your floor and "walk" the item across it. This protects your floor from scuffing, gouging, and tears.
- Use proper floor protection devices such as non-staining felt protectors and furniture cups. Felt pads should be timely maintained. Do not use colored floor protectors.
- Please bear in mind that pets with sharp nails can leave deep scratches on the floor, keep pet nails trimmed to minimize scratches.